



QUANTUM HOUSING ASSOCIATION

COMPANY
BROCHURE

2023

WWW.QUANTUM-HOUSING.CO.UK

COMPANY OVERVIEW

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ABOUT US



We are a family run business whose Care Qualities are filled with it's uncompromising drive and ambition to provide a professional service. We aim to provide Intensive Housing Management services to specialist supported housing, supported housing, affordable housing, and PRS & sub sectors. We also provide Legionella Risk Assessments and PAT Testing to private and social landlords.

Our focus is directed towards the Specialist Supported Housing (SSH), Supported Housing (SH), and Affordable Housing (AH) sub-sectors, promoting sustainable and inclusive living solutions.



QUANTUM HOUSING ASSOCIATION

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COMPETITIVELY PRICED



We offer a wide range of advisory services for individuals, families and businesses across the wider region in the UK.

REGION WIDE



Covering a wide region throughout the UK including North, West, and East Midlands





SUPPORTED HOUSING

QUANTUM HOUSING ASSOCIATION

We understand the importance of providing tailored support to vulnerable tenants with underlying mental health conditions. Our team has extensive experience in dealing with such cases, ensuring compassionate care and assistance while fostering a safe and supportive living environment.



INTENSIVE HOUSING MANAGEMENT

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TENANCY SUSTAINMENT



The purpose of tenancy sustainment services is to help tenants effectively address any challenges they may face in fulfilling their rental agreement, thereby enabling them to stay in their homes. Our priority is to help solve these problems, ensuring the tenant can continue living in their home. We believe in working closely with the tenant and all other involved parties to achieve this. Issue we help manage can range from cleanliness and rent payment to anti-social behavior, property damage, and more.

SERVICE CHARGES



Service charges are applicable at various locations. These fees are established to fund the different services Quantum Housing Association provides to maintain the quality of the living spaces. These services may include:

- Gardening
- Cleaning of communal areas
- Window cleaning
- Pest control
- Providing heating and lighting in shared spaces
- Periodic redecorating
- Supplying furniture



INTENSIVE HOUSING MANAGEMENT

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ANTI-SOCIAL BEHAVIOUR



Antisocial behaviour is characterized as 'Actions that have caused or are likely to cause harassment, alarm, or distress to one or more individuals not belonging to the same household'. We treat antisocial behavior with utmost seriousness, collaborating with tenants, neighbors, local authorities, police, support providers, and other relevant parties to properly manage and address this issue.

RENT PAYMENT



One of the main conditions of the lease agreement is that the tenant must pay the due rent. If the tenant struggles to make their payments, Quantum Housing Association can provide suitable assistance. This support might involve aiding the tenant in claiming their full Housing Benefit, establishing a payment plan and budget, and coordinating with local authorities, support providers, and other organizations. The goal is to help the tenant consistently pay their full rent on time



CONTACT INFORMATION



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