



QUANTUM HOUSING ASSOCIATION

COMPANY
BROCHURE

2023

WWW.QUANTUM-HOUSING.CO.UK

COMPANY OVERVIEW



ABOUT US



Quantum Housing Association is an Intensive Housing Management (IHM) company who works with industry leaders in the housing sector including Housing Associations and Care Providers up and down the UK. Our core qualities are filled with it's uncompromising drive and ambition to provide the best quality of services possible.

Our focus is directed at providing IHM services to Specialist Supported Housing (SSH), Supported Housing (SH), Affordable Housing (AH), and Private Rented Sector (PRS) sub sectors, promoting sustainable and inclusive living solutions.



INTENSIVE HOUSING MANAGEMENT

TENANCY SUSTAINMENT



The purpose of tenancy sustainment services is to help tenants effectively address any challenges they may face in fulfilling their rental agreement, thereby enabling them to stay in their homes. Our priority is to help solve these problems. Issues we help manage can range from supporting tenants to keep their house clean, rent payment and claiming Housing Benefits to working with relevant professionals to manage anti-social behavior and minimize property damage, and much more.

SERVICE CHARGES



Service Charges are included within the total rent. These fees are established to fund the different services Quantum Housing Association provide to maintain the quality of the living spaces. These services may include:

- Gardening
- Cleaning of communal areas
- Window cleaning
- Pest control
- Providing heating and lighting in shared spaces
- Periodic redecorating
- Supplying furniture



INTENSIVE HOUSING MANAGEMENT

ANTI-SOCIAL BEHAVIOUR




QHA treat Antisocial Behavior with the utmost seriousness. We strongly believe and have plenty of experience in collaborating with tenants, social workers, neighbors, local authorities, police, support providers, and other relevant parties to properly manage and address all Anti Social Behavior cases and enforce tenancy conditions. We also host Multidisciplinary Team (MDT) and Tenant Welfare meetings to make decisions regarding the treatment of individual service users.

RENT PAYMENT



If the tenant struggles to make their rent payments, Quantum Housing Association can provide suitable assistance. This support might involve aiding the tenant in claiming their full Housing Benefit, establishing a payment plan and budget, and coordinating with local authorities, support providers, and other organizations.





SUPPORTED HOUSING

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We understand the importance of providing tailored support to vulnerable tenants with underlying mental health conditions. Tenant cohorts that Quantum Housing Association work with include Autism, Learning Disability, Physical Disability, Complex needs and Mental Health. Our team has extensive experience in dealing with such cases, ensuring compassionate care and assistance while promoting a safe and supportive living environment. Due to the nature of our work, we take pride in ensuring our team are fully vetted with enhanced DBS checks and fully competent before visiting properties under our management.



QUANTUM HOUSING ASSOCIATION

COMPETITIVELY PRICED



NATION-WIDE COVERAGE



PROFESSIONAL QUALITY OF SERVICE



ENHANCED DBS CHECKED



EXTENSIVE PROFESSIONAL NETWORK



CONTACT INFORMATION



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